

# Your Voice to Business



**AVALON**  
TELECOM &  
TECHNOLOGIES

Providing a joined-up thinking approach to the supply, installation and maintenance of bespoke telecoms systems and mobile solutions.



# Who We Are



Avalon Telecom was established in 1999 and is based in Somerset with over 50 years of combined experience in the telecoms industry sector.

As a modern, forward thinking and independent company we pride ourselves on having an excellent customer 'Support Team' aided by our 'Engineers with Vision'.

Our staff are knowledgeable, efficient and friendly... we do not use call centres or commission based sales personnel.

Our engineers always seek to make the most of their experience, knowledge and expertise in their efforts to best meet the individual needs of each client.

Make the most of our FREE  
Telecoms Health Check

Contact us for details:  
01278 773573  
[stewart@avalontele.com](mailto:stewart@avalontele.com)

# We Provide a Complete Local & Independent Service

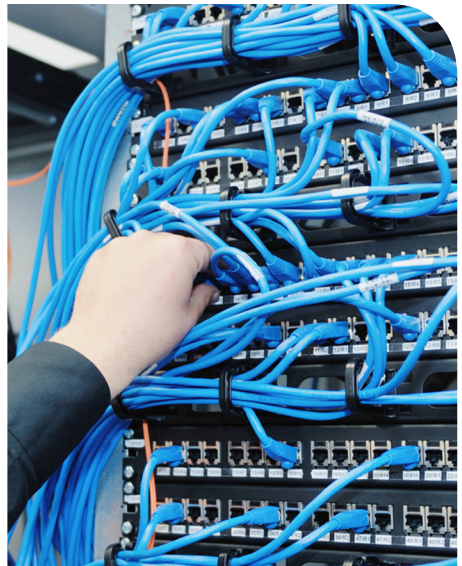
## Telephony

- Supply and installation of telephone systems.
- Maintenance and remote support for all supplied AASTRA systems.
- Provisioning of Network Services (lines, calls and business broadband).
- Complete project management for line, broadband and system installations.
- Professional installation of structured cabling (CAT 5e / CAT 6).
- One local point of contact giving you peace of mind.

By listening to our customers we seek to provide the most appropriate solution, along with all relevant support services. We only advise our customers to have telecoms systems and products that they genuinely need.

## Mobile

- We are impartial and network independent.
- Tariff checks and advice on the best deals for your business.
- Handset supply and help with setting up.
- Ongoing account management with one local point of contact.



# Digital Telephone Systems from an Accredited 'AASTRA Partner'

With AASTRA 400 - we are confident we can provide a cost effective, easy to use and future-proof 'IP Ready' communications platform for your business.

**Analogue Telephone Systems** for those who require a basic, reliable and cost effective 'no-frills' telephone system.

**For Lines, Calls and Broadband** you can be safe in the knowledge that we can fully manage your telephony requirements with competitive line rental, call charges and data services.

**Your Peace of Mind** that will provide you with a local, efficient and knowledgeable support service.



# On the Move Functionality & Backup

**Mobile & Data Combinations** are now an integral part of modern business functionality. Its correct implementation is critical for cost effectiveness and ease of use.

**Our Experienced Team** will advise you about the latest handsets, tablets, network tariffs and accessories including Hands-Free options.

**Your Peace of Mind** in knowing your ongoing account is managed by a dedicated local company.



# Do you need answers to any of the following?

## Mobile

- Will I get independent impartial advice?
- Which network has the best coverage and tariff to suit our requirements?
- What type of phone is best for suited for our use?
- Can I have help setting up my new phone?
- How can I improve the mobile signal in my home or office?
- I regularly use my mobile abroad so how do I keep costs to a minimum?
- Can I have local ongoing support for my mobile account?

## Telephony

- I'm starting a new business and I am not sure what I need?
- How I keep my phone number if my business relocates out of area?
- What type of telephone system will provide me with voice mail, ability to transfer calls internally and externally with further options to work remotely (e.g. from home or mobile etc)?
- Is there an option of system maintenance with remote support so saving on engineering callouts?
- Do I get one point of contact for all my telephony requirements?

**If you do, contact Avalon Telecom on:**

01278 773573

[www.avalontele.com](http://www.avalontele.com)

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